



K17U 1747

Reg. No. :

Name :

V Semester B.B.A./B.B.A. (T.T.M.) Degree (CBCSS – Reg./Sup./Imp.)
Examination, November 2017
(2014 Admn. Onwards)
Core Course
5B13BBA/BBA (TTM) : BANKING THEORY, LAW AND PRACTICE

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer **all** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define Banking.
2. What is RRB ?
3. What is mutilated cheque ?
4. Explain the concept of core banking.

($4 \times \frac{1}{2} = 2$)

SECTION – B

Answer **any four** questions. **Each** question carries **1** mark.

5. What is E-banking ?
6. What is SHG ?
7. What is cheque truncation ?
8. What is EFT ?
9. What do you mean by mixed banking ?
10. What is online banking ?

($4 \times 1 = 4$)

P.T.O.



SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. What do you mean by tele banking ?
12. What is not negotiable crossing ?
13. Bring out the essentials of special crossing.
14. Explain the principles of lending.
15. Distinguish between general lien and particular lien.
16. Explain the different types of deposit.
17. What are the different types of customers ?
18. Explain the procedure for obtaining loan. **(6×3=18)**

SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. Define endorsement and explain the different kinds of endorsement with suitable examples.
 20. Explain the relationship between a banker and customer.
 21. Explain the emerging trends in banking. **(2×8=16)**
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K16U 1911

Reg. No. :

Name :

V Semester B.B.A./B.B.A.R.T.M. Degree (CBCSS – 2014 Admn. – Regular)
Examination, November 2016
CORE COURSE
5B11 BBA/BBA(RTM) : Cost Accounting

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer **any 4** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define Cost Accounting.
2. What is EOQ ?
3. What do you meant by job costing ?
4. What is Abnormal loss ?

$(4 \times \frac{1}{2} = 2)$

SECTION – B

Answer **any four** questions. **Each** question carries **1** mark.

5. What is Idle time ?
6. What is VED Analysis ?
7. Mention the objectives of material control system.
8. What is cost centre ?
9. What do you mean by labour turnover ?
10. What is Time Keeping ?

$(4 \times 1 = 4)$

P.T.O.



SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. Explain the classification of cost.
12. Differentiate between cost centre and profit centre.
13. What are the advantages of time rate system ?
14. What are the elements of cost ?
15. Explain the treatment of profit in complete contracts.
16. What are the characteristics of process costing ?
17. From the following, calculate EOQ and number of orders to be placed in each year.
Annual consumption of material – 400 kg
Cost of buying per order Rs. 5
Cost per unit = Rs. 2 per kg
Storage and carrying cost = 8% on annual inventory.
18. Using Taylor's Differential Piece Rate System find out the earnings of the workers from the following :
Standard time per piece = 20 minutes
Normal rate per hour = Rs. 45
In a 9 hour day
X produces 25 units
Y produces 30 units.

(6×3=18)



SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. Prepare a Store Ledger Account and enter the following transactions by adopting weighted average method of pricing :

2009

Aug. 1 Opening balance 50 units @ Rs. 3 per unit

Aug. 4 Issued 2 units

Aug. 8 Purchased 48 units @ Rs. 4 per unit

Aug. 9 Issued 20 units

Aug. 15 Purchased 76 units @ Rs. 3 per unit

Aug. 22 Received back into stores 19 units out of 20 units issued on Aug., 9, 2009.

20. Product X is obtained after it passes through three processes. Following particulars relate to the processes :

Particulars	Total	Process I	Process II	Process III
Materials (Rs.)	49,200	15,000	8,500	25,700
Direct Wages (Rs.)	36,000	8,000	12,000	16,000
Production overheads (Rs.)	36,000			
Actual output (units)		950	840	750
Normal loss		5%	10%	15%
Scrap value per unit (Rs.)		8	16	20

1000 units @ Rs. 12 per unit were introduced into Process I. Production overhead is to be apportioned as 100% on direct wages. Prepare process accounts.

21. Define cost accounting. Explain the objectives and uses of cost accounting.

(2×8=16)



K17U 1851

Reg. No. :

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V Semester B.A./B.Sc./B.Com./B.B.A./B.B.A.T.T.M./B.B.A.R.T.M./B.B.M./
B.T.T.M./B.C.A./B.S.W./B.A. Afsal UI Ulama Degree
(CBCSS – Reg./Sup./Imp.) Examination, November 2017
(2014 Admission Onwards)
Open Course
5D01BBA/BBA(TTM)/BBA(RTM) : 3) DISASTER MANAGEMENT

Time : 2 Hours

Total Marks : 40

PART – A

Answer any six questions. Each question carries 1 mark.

1. What do you mean by disaster management ?
2. What do you understand man induced hazard and disasters ?
3. What do mean by volcanic eruption ?
4. What is CBDM ?
5. What do you understand by environmental disaster ?
6. What do mean by earthquake hazards ?
7. Write a note on contingency management preparedness.
8. What do mean by preparedness in disaster management ?
9. What warning techniques used in disaster management ?

(6×1=6)

P.T.O.



PART – B

Answer **any four** questions. **Each** question carries **6** marks.

10. Explain about the environmental disaster and approaches to handle it.
11. What are the approaches adopted in disaster management ?
12. What do mean by heat waves and methods to mitigate its effect ?
13. Distinguish between natural and man induced hazard.
14. Write a note on post disaster stage.
15. State and explain about disaster mitigation agencies and organisations. **(4×6=24)**

PART – C

Answer **any one** question. **Each** question carries **10** marks.

16. Explain in detail about natural disaster reduction and management.
17. Disaster management plays a vital role in mitigating the effects of environmental hazards and disaster. Explain. **(1×10=10)**



K17U 1746

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(CBCSS – Reg./Sup./Imp.) Examination, November 2017
(2014 Admn. Onwards)

Core Course

5B12BBA/BBA(TTM)/BBA(RTM) : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer **all** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define human resource management.
2. What do you mean by induction ?
3. What is panel interview ?
4. What is Sensitivity Training ?

(4× $\frac{1}{2}$ =2)

SECTION – B

Answer **any four** questions. **Each** question carries **1** mark.

5. Define selection.
6. Explain different internal sources of recruitment.
7. What is HRD ?
8. Define Grievance.
9. What is HR planning ?
10. What are the factors influencing a good wage system ?

(4×1=4)

P.T.O.



SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. Explain the process of job analysis.
12. Distinguish between Recruitment and selection.
13. What is Manpower Planning ?
14. Explain the need for training.
15. Give a note on training environment.
16. What are the characteristics of a good recruitment policy ?
17. Explain the objectives and importance of HRP.
18. What are the limitations of performance appraisal ? **(6×3=18)**

SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. Explain the different methods of performance appraisal.
 20. What do you mean by recruitment and also explain the different sources of recruitment.
 21. Define discipline. What are the essentials of a good discipline system ? **(2×8=16)**
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K16U 1914

Reg. No. :

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V Semester B.B.A./B.B.A.T.T.M./B.B.A.R.T.M. Degree
(CBCSS – 2014 Admn.-Regular) Examination, November 2016
(Core Course)

5B14 BBA/BBA(TTM)/BBA(RTM) : ORGANISATIONAL BEHAVIOUR

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer the following. **Each** question carries $\frac{1}{2}$ mark.

1. Define organisational behaviour.
2. What do you mean by the term personality ?
3. Mention the theories of motivation.
4. What is conflict ?

(4 \times $\frac{1}{2}$ =2)

SECTION – B

Answer **any four** questions. **Each** question carries 1 mark.

5. What do you mean by the term organizational change ?
6. What is group norms ?
7. What are the factors affecting group cohesiveness ?
8. Explain trait theory.
9. What is social learning ?
10. What is stress ?

(4 \times 1=4)

P.T.O.



SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. State the causes of stress.
12. Explain the types of leadership.
13. What is the concept of organizational conflict ? Are organizational conflicts always dysfunctional ? Explain.
14. State the reasons of group formation.
15. Explain the theories of learning.
16. What is perception ? What are the factors affecting perception ?
17. Explain financial and non-financial motivation.
18. Explain the various leadership styles. **(6×3=18)**

SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. What do you mean by conflict ? Explain the conflict resolution techniques in detail.
20. What is motivation ? Explain the theories of motivation.
21. Define organizational behaviour and also explain its features, nature and scope. **(2×8=16)**



K16U 1915

Reg. No. :

Name :

V Semester B.B.A./B.B.A. (RTM) Degree (CBCSS – 2014 Admn. –Regular)
Examination, November 2016
Core Course
5B15 BBA/BBA (RTM) : RETAIL MANAGEMENT

Time : 3 Hours

Max. Marks : 40

SECTION – A

Answer **all 4** questions. **Each** question carries $\frac{1}{2}$ mark.

1. Define retailing.
2. What is retail life cycle ?
3. Mention a few types of non store bared retailing.
4. Who is a retailer ? (4 \times $\frac{1}{2}$ =2)

SECTION – B

Answer **any four** questions. **Each** question carries 1 mark.

5. What are the objectives of retailing ?
6. What do you mean by vertical marketing system ?
7. What is merchandise forecasting ?
8. What is retail control system ?
9. What are retail pricing objectives ?
10. What are the activities performed by retailing ? (4 \times 1=4)

P.T.O.



SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. Write a short note on public relation in retailing.
12. What are the objectives of retailing ?
13. What do you mean by retail promotion mix ?
14. Explain layout planning.
15. Explain the different types of vertical control systems.
16. What are the factors affecting retail environment ?
17. What are the source of working capital for retailing ?
18. How will you evaluate merchandise performance ? (6×3=18)

SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. Explain the various components of retail promotion strategy.
 20. Who is a retailer ? What are the functions of retailer ?
 21. Explain the issues and challenges faced by retail market. (2×8=16)
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